

# Ministry & Volunteer Guidelines Agreement

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The Following are Guidelines for Volunteers, Ministry Team Members, Staff and or Leadership. Please do not take the word guidelines lightly. Holy Spirit directs us we to lead others as in our image and likeness of Jesus Christ, therefore we should never take lightly the safety of another person nor ourselves. Although these are called Guidelines, WHC will hold each individual accountable for their choices, good and bad!

## Our Mission

- **Unity with Holy Spirit-** He is our Leader, Guide, Director and Teacher in every aspect of ministry.
- **Unity with our Team-** *Hebrews 12:14-15 make every effort to live in peace with all men and to be holy; without holiness know will see the Lord. See to it that no one misses the grace of God and that NO bitterroot grows up to cause trouble and defile many.*

The bitterroot that is spoken about here can cause harm to all persons in ministry. It gives the devil a foot hold into our ministry time and creates an UNSAFE environment. Disunity creates instability in our authority to minister, leaving ourselves and the person we are ministering to vulnerable to the demonic realm.

- **Keys to maintaining Unity-**
  - We hold nothing in our hearts toward anyone in Leadership, on Ministry Teams or that is a volunteer for the Wilmington Healing Center (WHC). This is especially true with anyone that we are ministering too! Go immediately to the team member and work it out, forgive one another, pray together and restore the unity between both parties
  - We will not hold secrets about each other. Sorry hidden things are occult, we are Kingdom... We must refuse to be bound to secrecy by anyone on our Team... NO SECRETS! (*1Timothy 5:17-20*)
  - If we hear a word of Criticism about someone else... we will instruct the one with the issue to go DIRECTLY to the other and talk about their criticism. (*Matthew 18:15-17*)
  - We should also warn that we are each accountable to God to report all gossip to a director of WHC if it persists. Nor will we speak a word of criticism about any leader or about the ministry to anyone. (*Psalms 55:12-14*)
  - We will agree to pray for each other by name daily. (*Philippians 1:3-6*)
  - WORSHIP- I agree that I will enter into daily scheduled worship prior to opening center on the days that I am willing, scheduled or desire to Volunteer and serve at WHC.
  - I will attend all corporate training sessions (unless received prior approval from director) as they are scheduled.
  - I will attend all meeting as required by leadership.

The Goal~ Remember that the goal is NOT to see a manifestation of some kind, the goal is an impartation of God's Love through you, and a release of power of the Holy Spirit in the name of Jesus.

- We are here to support the prayee. We will not attempt to "fix" them. **The person we are ministering too is our priority.** We must always be willing to be loving and compassionate, no matter the circumstances of the prayee.
- Anonymity and confidentiality are basic requirements, what's shared in ministry stays in ministry. Anyone whom talks about any of the ministry sessions outside of this facility and /or staff meetings without permission of Ministry director will be given one warning only, the second time will result in a temporary suspension from ministry team.

- Remember Our Father, the son, Jesus Christ and Holy Spirit are trust worthy, so must we be in Christlikeness!
- Honor and respect the person always... remember manifestations are not the person, it is the spirit!
- **Ministry Same Gender Policy~ Safety First!**

Women ministry to women and men with men, Please Do not minister alone with the opposite sex always have accountability. In the case of deliverance, always have at least one of the same sexes on the team.

- **Do Not Minister to the OPPOSITE SEX alone!**
- **Do Not Counsel the OPPOSITE SEX alone at the office**
- **Do Not Counsel the OPPOSITE SEX more than once without that persons spouse or mate, REFER them to Director.**
- **Do Not go to lunch alone with the OPPOSITE SEX especially a ministry client.** (Singles whom are volunteering at WHC are accountable to make dating know to the Director, also honoring and respecting each other in public and private... Please use discretion while on WHC property b)
- **Do Not hug (side hugs are acceptable) or kiss a ministry client, volunteer or leadership of OPPOSITE SEX, please use discretion at all times!**
- **DO not discuss detailed sexual problems with the OPPOSITE SEX alone.**
- **Do not discuss YOUR marital problems with your clients especially the OPPOSITE SEX!**
- **Do BECAREFUL in answering Emails** (always cc one of the directors), **cards and letters from the OPPOSITE SEX!**
- **DO make administrative support your ally!**

Respect Authority~ always comply with the directions given by those in authority for the meeting or the place where ministry is to take place. This will usually be the pastor of the church where we are doing ministry, the ministry leader in charge, or the leader of the meeting where you are serving. If you are no sure please ask, do not assume (in corporate deliverance setting)!

**In a session of deliverance ministry, there is one leader and one assistant, protocol in this setting is the lead is the authority in the session. If you are the assistant and get a word of knowledge, question any leads, prophetic words, you should always bring them to the attention of the lead in the session. Never interrupt or override the authority of the lead minister. It creates confusion and sometimes disunity, it may lead any demonic to think that the lead minister does not know their authority and try to manifest or cause injury or conflict to prayee or team members. Remember we are all about honor, unity and covering, we must represent the kingdom of God and our authority and order of authority!**

- You will be asked to wear a name tag identifying you a member of the ministry team, please wear it.
- You will be asked not to minister without another ministry team member, accountability is a must in a closed room, otherwise someone on staff needs to be notified and doors remain open at all times.

- If you are not spiritually in the right frame of mind to minister please let us know so that we can pray with you and then decide if you should not minister that day.
- Should your prayee be in need of others community services please redirect them to our Resource Center.

Laying on of Hands~ the appropriate places to lay hands on a person for prayer are Hands and forehead, but **never without permission**. Apply a soft touch, being sensitive to not offend. You may ask the person to place their hand on and injured area and if appropriate and with permission you can place your on top of theirs or a finger. Remember it is important to touch a person in a way that they do not feel threatened, where they can retreat easily.

Remember to always use discernment when hugging someone during ministry, it is necessary because broken people whom are loved starved can be misled by an innocent hug to mean more that you intended, until they have worked through their issues. Opposite sexes should not be embrace or kissed.

Hygiene~ please shower and use deodorant and keep breath mints handy, please!

Injuries~ if a person is injured in anyway stop ministering and attend to their physical needs. Notify a supervisor or pastor as soon as possible. If you are injured please seek a staff member and complete an injury report, if you need medical attention make that a priority.

Complaints~ we are working as a team. The Ministry Director handles any complaints about how you minister to an individual and or any one that you are ministering with or too!

Quietness of Ministry~ always talk quietly during ministry. When you are through please be aware of those around you who are still ministering and be soft spoken in hallways. Remember that if we are always soft spoken it helps to calm and relax the prayee. We do not need to draw attention to ourselves in ministry that is flesh and not Holy Spirit! Always remember that Holy Spirit does not bring humiliation to a person, by drawing unnecessary and negative attention to that person.

**I have read the above Guidelines as well as had them explained to me. I agree to the standards of ministry by which the Wilmington Healing Center is founded.**

**I am making my choice to serve in ministry at “The Wilmington Healing Center” as either a volunteer or staff. I understand the expectations that are required of this commitment.**

**By signing this “*Ministry & Volunteer Guidelines Agreement*” I commit to meet these guidelines and to uphold and grow in my place in this ministry, as unto the LORD JESUS CHRIST.**

**Should I fail to meet any of these guidelines, I will hold myself accountable and I will talk with the Ministry Director immediately. I do understand that my failure to walk in in these guidelines may result in my removal (either temporary or permanent) from my position here at “The Wilmington Healing Center.”**

**I fully understand and agree to these kingdom standards of the Wilmington Healing Center and its desire to maintain a safe place to minister and be ministered to, in the presence of our Lord, Jesus Christ!**

**PRINT NAME**

**DATE**

**SIGNATURE**